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CONTROL COMPONENTS PTY LTD:

Quality Policy (2026)

It is the policy of ***Control Components Pty Ltd*** (CCPL) to strive to achieve and maintain a high degree of quality in every aspect of the company's performance. We seek to do this to ensure we meet, or exceed, the expectations of our customers and to provide them with confidence in doing business with us.

In order to achieve this we motivate our staff to incorporate quality thinking in all aspects of their duties, those internal work processes and effecting our external partners. Our procedures and systems are developed in consultation and review with our staff in order to promote participation, ensure commitment and adherence to our quality practices.

Each year the staff involved with our QA systems review our processes and look to integrate any new ideas and rectify any shortfalls found during our internal reviews.

We have developed internal paperwork and workflow systems to ensure our business practices maintain a quality level commensurate with the size of our organisation and scalable to the specific requirements of our individual customers.

Our company chooses to engage with similarly quality focused suppliers, many of which actively maintain ISO:9001 Programs, so that we can provide our customers and project partners with the standard of product, certification and delivery they require each time.

We aim to continuously seek feedback and improve the quality of our products and services, at times in close partnership with our suppliers, in order to strengthen the CCPL brand and our standing in the marketplace.

Staff and customers are encouraged to report and identify any quality issues to assist us and participate in improving our work processes.